

RTO Code: 46012



CPP20218

CERTIFICATE II IN
**SECURITY
OPERATIONS**

COURSE DURATION: 3 WEEKS



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QUALIFICATION DESCRIPTION

This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

This qualification is intended to align with the following occupational licencing outcomes:

Security Officer – Unarmed Guard
Security Officer – Crowd Controller

Security officers may work alone or work in a team environment under general supervision, operating with limited autonomy and judgement to complete routine but variable tasks, with some accountability and responsibility for their own outputs, work and learning.

Occupational licensing, legislative, regulatory or certification requirements may apply at the time of publication. Please refer to the CPP Companion Volume Implementation Guide for information.

CAREER OUTCOMES

- Security Officer
- Crowd Controller
- Unarmed Guard

ENTRY REQUIREMENTS

There are no entry requirements for this qualification.

Platinum Education Pty Ltd entry requirements are as follows

To enrol in this qualification, you must

- Be 18 years or older
- Be an Australian Citizen, Permanent Resident or hold an appropriate Visa to study in Australia
- Have sound language and literacy skills suitable for the course

STUDENT SUPPORT

Platinum Education is committed to your success. We provide:

- Pre-enrolment LLN assessment and support
- Flexible learning arrangements and reasonable adjustments
- Access to qualified trainers and assessors with current industry experience
- Modern training facilities and equipment

FEES

- Contact Platinum Education Office
- Refunds and fee protection are covered under our Fees & Refund Policy

RECOGNITION PROCESS

To be eligible for a licence, you must:

- Be 18 years or older
- Not pose a risk to public safety
- You are not eligible for a licence if you have been convicted of a disqualifying offence in the past 10 years, where a conviction was recorded.
- You must also tell Office of Fair Trading if you have been found guilty of a disqualifying offence in the past 5 years, where a conviction was not recorded (this is known as an 'unrecorded finding of guilt').
- The department may ask you for further information so they can assess if you are a suitable person to hold a licence.
- For detailed information on Security Licence QLD – please check with Office Fair Trading Application for a security provider licence.

DELIVERY & DURATION

- Duration: 3 Weeks
- Delivery modes:
- Classroom-based which includes theory and practical

Training is conducted by industry-experienced trainers using real-world scenarios to ensure graduates are job-ready.

UNITS OF COMPETENCY

CORE UNITS

| Unit Code | Unit Title |
|------------|--|
| CPPSEC2101 | Apply effective communication skills to maintain security |
| CPPSEC2102 | Apply legal and procedural requirements to work effectively within a security team |
| CPPSEC2103 | Apply WHS, emergency response and evacuation procedures to maintain security |
| CPPSEC2104 | Apply risk assessment to select and carry out response to security risk situations |
| CPPSEC2105 | Provide quality services to a range of security clients |
| CPPSEC2106 | Protect self and others using basic defensive techniques |
| CPPSEC2107 | Patrol premises to monitor property and maintain security |
| CPPSEC2108 | Screen people, personal effects and items to maintain security |
| CPPSEC2109 | Monitor and control access and exit of persons and vehicles from premises |
| CPPSEC2110 | Monitor and control individual and crowd behaviour to maintain security |
| CPPSEC2111 | Apply security procedures to manage intoxicated persons |
| CPPSEC2112 | Apply security procedures to remove persons from premises |
| CPPSEC2113 | Escort and protect persons and valuables |
| HLTAID011 | Provide first aid |